RADIAN SOLUTIONS, LLC

NASA SEWP VI Ordering Guide

Category C: Mission-Based ITC/AV Service Solutions | Group C1 (Small Business Set-Aside)

Contract type	Government-Wide Acquisition Contract (GWAC)
SEWP VI contract number	80TECH26D1518
Category and group	Category C (ITC/AV Mission-Based Services), Group C1 (Small Business Set-Aside)
Contract period of performance (POP)	11/1/2026 - 10/31/2036
SEWP fee	0.34% (SEWP usage fee)
Contractor	Radian Solutions, LLC | UEI ZTLKKMSN9RV7 | CAGE 4QKG1
Main office	717 K Street, Suite 403, Sacramento, CA 95814 | Phone (866) 972-3426
Radian SEWP VI web page	https://www.radiansolutions.com/contracts/nasa-sewp-vi
This guide	Version 1.0 | November 10, 2026. Updated within 10 business days after any modification to the contract.

Program Manager and Deputy Program Manager

Name	Role	Phone	Work email
Niranjan Hiras	President; SEWP Program Manager (PM)	(916) 602-1900	niranjan@radiansolutions.com
Josh Koshy	VP of Business Development; SEWP Deputy Program Manager (DPM)	(916) 602-3473	josh@radiansolutions.com

Contacts are named individuals with personal work email addresses. Use the Program Manager and Deputy Program Manager for contract and order issues that are not resolved at the first point of contact.

1. SEWP overview

NASA SEWP (Solutions for Enterprise-Wide Procurement, pronounced “soup”) provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all federal agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally the vehicle provided only technology products for NASA and other agencies. SEWP has evolved over 30 years to meet customer requests, and it represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all federal agencies with acquisition support, with more than 50,000 orders a year.

2. About Radian Solutions

Radian Solutions, LLC is a specialty firm for AI, data and cybersecurity, serving federal, state and local government from Sacramento, California since 1998. Radian holds a NASA SEWP VI Category C contract (Group C1, small business set-aside) and is an Anthropic Certified Partner. Radian is CMMC Level 2 certified, independently audited by a C3PAO against all 110 NIST SP 800-171 practices, to protect Controlled Unclassified Information in its own environment. Radian also holds GSA OASIS+ contracts, the MDA SHIELD IDIQ, an FAA eFAST MOA, and California CMAS and TDDC IT-MSA vehicles.

Under Category C, Radian delivers AI and data solutions, cybersecurity engineering and information assurance, cloud architecture and migration, software and digital services engineering, program management and IT support, and senior technical staffing. Website: https://www.radiansolutions.com.

3. Fair opportunity (FAR 16.505(b))

FAR 16.505(b)(1) provides that each contractor shall be given a fair opportunity to be considered for each order exceeding the micro-purchase threshold and issued under multiple-award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool (QRT) is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP QRT will automatically include the Contract Holders within a selected Group or based on a suggested source.

Radian's SEWP VI award is one of multiple contracts awarded under this Government-Wide Acquisition Contract. Section A.1.13 of the contract, Fair Opportunity and Requests for Quotes, is posted below as written.

A.1.13 FAIR OPPORTUNITY AND REQUESTS FOR QUOTES

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if: 1. all such items are clearly marked as not yet available on their SEWP contract; and 2. the contractor submits a technology refreshment request to add those products to their contract.

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.

4. How to obtain a quote for hardware, software or services

The SEWP Quote Request Tool (QRT) is the recommended method for obtaining a quote. The QRT is available from the NASA SEWP website at www.sewp.nasa.gov.

1. Define the requirement and confirm it falls within the scope of SEWP VI (see section 8). If you are unsure, send an overview or bill of materials to help@sewp.nasa.gov for a quick scope review.
2. Create a Request for Quote (RFQ) or Request for Information (RFI) in the QRT and include Radian Solutions among the Contract Holders in Category C, Group C1, or select Radian as a suggested source.
3. Radian responds through the QRT. Every quote states how long it is valid, and Radian honors any order placed within that period.
4. Select the quote that provides the best value, then place your delivery order through your agency's procurement office (see section 9).

For help preparing a request or understanding what Radian can quote, contact our sales representatives:

Name	Role	Phone	Work email
Josh Koshy	VP of Business Development; SEWP Deputy Program Manager (DPM)	(916) 602-3473	josh@radiansolutions.com
Niranjan Hiras	President; SEWP Program Manager (PM)	(916) 602-1900	niranjan@radiansolutions.com

General SEWP inquiries may also be sent to sewp6@radiansolutions.com. Named contacts above are the primary points of contact.

5. Installation, warranty and support policies

These policies apply to products and services delivered by Radian under SEWP VI. Specific terms are stated in each quote and delivery order, and the delivery order controls if it differs from this guide.

Installation

Installation and implementation services are quoted as part of the order. They are delivered by Radian engineers or approved manufacturer-certified partners. The delivery order defines scope, location and schedule. Radian assigns a project lead who coordinates dates with the ordering activity and confirms completion at acceptance.

Basic warranty

Products carry the manufacturer's standard warranty. The warranty start date and terms are stated in the quote and delivery order. Radian passes manufacturer warranties through to the ordering agency and helps open and track warranty claims. Services performed by Radian are warranted to meet the requirements of the delivery order, and non-conforming work is corrected at no added cost during the warranty period stated in the order.

Extended warranty

Extended warranty and maintenance coverage is available as a quoted option when offered by the manufacturer. It is priced as a separate line item, and coverage depends on the option purchased.

Technical support

Radian provides technical support for the products and services it delivers through the named contacts below. Radian acknowledges every support request within one business day and works with the manufacturer's support channels when needed.

Software support

Software licenses and subscriptions are supported by the software publisher. Radian helps with license keys, activation, renewals and support tickets.

Other post-delivery issues

Returns, replacements, order status and invoicing questions are handled through the same contacts. Radian coordinates returns and replacements with the manufacturer or distributor under the terms stated in the order.

Post-delivery support contacts

Name	Role	Phone	Work email
Josh Koshy	VP of Business Development; SEWP Deputy Program Manager (DPM)	(916) 602-3473	josh@radiansolutions.com
Niranjan Hiras	President; SEWP Program Manager (PM)	(916) 602-1900	niranjan@radiansolutions.com

6. How to troubleshoot a problematic order

If an order is late, incomplete, incorrect or not working as expected:

1. Gather the details: SEWP RFQ or quote number, delivery order number, agency, ordering official, what was ordered, and what went wrong.
2. Contact the customer service and order troubleshooting contacts below by phone or email. Radian acknowledges every request within one business day.
3. Radian investigates with the manufacturer, distributor or delivery team and tells you the cause and the plan to fix it.
4. If the issue is not resolved, ask for escalation to the SEWP Program Manager or Deputy Program Manager. When you email them, copy the SEWP Program Office at help@sewp.nasa.gov so the issue can be tracked to resolution.
5. Contract-level concerns can be raised directly with the SEWP Program Management Office (section 7).

Customer service and order troubleshooting contacts

Name	Role	Phone	Work email
Niranjan Hiras	President; SEWP Program Manager (PM)	(916) 602-1900	niranjan@radiansolutions.com
Josh Koshy	VP of Business Development; SEWP Deputy Program Manager (DPM)	(916) 602-3473	josh@radiansolutions.com

7. NASA SEWP Program Management Office

SEWP helpline (customer help desk)	(301) 286-1478
Help email	help@sewp.nasa.gov
Orders email	sewporders@sewp.nasa.gov
PMO hours	Monday to Friday, 7:30 AM - 6 PM (ET)
SEWP homepage	www.sewp.nasa.gov

8. What is in scope for SEWP VI?

SEWP provides a broad suite of ITC/AV solutions and services. Contract Holders can add new commercial technology and IT services to their contracts as customers request them. The SEWP Contracts were awarded by scope category:

- Category A: ITC/AV Solutions
- Category B: Enterprise-Wide ITC/AV Service Solutions
- Category C: Mission-Based ITC/AV Service Solutions (Radian’s category)

Category C provides customized solutions at the mission or program level to improve ITC/AV infrastructure. Radian’s contract is in Group C1, a small business set-aside. Services may be performed at Government and/or contractor locations worldwide, as each order specifies. Per-order thresholds: $2M in year 1 and $10M in year 2, each including options. Threshold restrictions are subject to removal from year 3. If you want SEWP to determine whether a requirement is within scope, send an overview or bill of materials to help@sewp.nasa.gov.

9. Ordering process

The internal ordering process of each agency varies. The process and forms for Purchase Requests (PR) and Delivery Orders (DO) issued against a SEWP contract are defined by the issuing agency, not by the SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a PR. The PR, along with any necessary funding information, goes to the agency’s procurement office, which issues the DO. Any valid federal agency DO form and its associated delivery order number may be used. The SEWP PMO does not issue DOs. The PMO reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s). If modifications are made to any order, the modifications must also route through the SEWP PMO.

10. Document control

This ordering guide is an electronic document suitable for downloading and printing. It is available before the placement of the first delivery order and is updated no later than 10 business days after each contract modification. The current version is always available from https://www.radiansolutions.com/contracts/nasa-sewp-vi.

Version	Date	Change
1.0	November 10, 2026	Initial release for SEWP VI Category C, Group C1